

Justprintn Brand Policy

1. Pricing & Payments

- Payments are due at the time of order.
- Orders of 10 or more items are eligible for half down payment with the remaining balance due before pickup or delivery.
- Rush Orders: Any order with a turnaround time of four (4) days or less will incur an additional charge (rate determined per order).
- Standard Apparel Pricing:
 - Single-sided shirt — \$25
 - Double-sided shirt — \$30
 - Sleeves (added design) — +\$5
 - Crewneck & sweaters (single-sided) — \$45
 - Crewneck & sweaters (double-sided) — \$50
 - Sleeves on crewnecks & sweaters — +\$10
- Bulk Pricing: Begins at 20 shirts.
- Shirt packaging for bulk orders: +\$10 (optional).
- DTF Transfers: \$8 each (11.5 inches width, up to 14 inches height).
 - Gang Sheet Pricing: Varies — please contact admin for more information.
- Additional Product Pricing:
 - Stickers — \$50 for 50
 - Puzzles — \$20
 - Air fresheners — \$20
 - Coasters — 3 for \$20

2. Returns and Refund Policy

Because Seller's products are custom-made, Seller does not accept returns, and no refunds are available. Notwithstanding the foregoing, if within 30 days of Buyer's receipt of custom apparel, Buyer discovers material defects in buttons, fasteners, stitching, or materials, it may submit an inquiry to Seller for verification; if Seller's Quality Control team determines in its sole discretion that an item is indeed defective, Seller will offer an equitable resolution of the matter to Buyer.

3. Customer-Supplied Clothing Policy

- Customers are not permitted to provide their own clothing for printing.
- If you wish to use a specific brand or garment type, it will be ordered by Justprintn and pricing will be adjusted accordingly.
- Please contact an admin for questions regarding special apparel requests.

4. Design Policy

Seller reserves the right to refuse Buyer artwork, logo(s), and/or design requests for any reason, including but not limited to material Seller deems unlawful, harmful, threatening, abusive, vulgar, harassing, defamatory, obscene, pornographic, profane, indecent, inflammatory, libelous, tortious, hateful, racially, ethnically, socially, politically, legally, morally,

religiously objectionable or otherwise objectionable, or invasive of another's rights including but not limited to rights of celebrity, privacy and intellectual property. Seller is currently not accepting any requests for special, cause-related gear as seller evaluates that part of our business.

5. Representations and Warranties

Buyer represents and warrants that it has the necessary rights and permissions to use and exploit any submitted artwork, logo, design, words or any combination thereof submitted to Seller to be printed on or applied to apparel or any other product supplied by Seller, and that such use and exploitation does not and will not violate the intellectual property rights (including, but not limited to, trademark, copyright, trade dress, patent, or design patent rights) of any other entity or person.

6. Mockup Alterations

- A mockup will be provided to ensure the customer's order is correct before production begins.
- Customer approval is required before the order moves into production.
- Once approved, no further alterations will be permitted.
- A high-quality file of the final mockup will be provided to the customer.

7. Image Preparation

- All submitted artwork must meet a minimum quality requirement of 300 DPI for printing.
- Every order receives 30 minutes of FREE art preparation from our art department.
- If you have your own design or simply just a design idea, it's no problem. We can work with you whether it's production-ready, a mere concept in your head, or somewhere in between.
- Justprintn allows a half-hour of free artwork preparation time with each order. If your design requires more than 30 minutes of work, the additional charge is \$25.00 per hour.
- If you are curious as to how long it will take to develop your design, contact our art department to get a time estimate.

8. Accessories

- Accessories such as keychains, air fresheners, magnets, and other similar products are subject to the same policies as apparel, including rules for payments, refunds, mockups, and image preparation.